

Platinum5

USING THE IPADS WHEN THE INTERNET IS DOWN.

When the wifi and internet fail, the newer models of the iPads have sim cards and can continue to be used during that period of time.

You will need to follow the below steps to log in when using the device's 4G network instead of the PACCorp Wi-fi.

LOGGING IN VIA CITRIX

Turn off Wi-Fi access on the iPad. Via settings app. (To turn off Wi-Fi, go to Settings > Wi-Fi and turn off Wi-Fi.) Make sure the button (shown below) is not green.

4:06 PM Thu Feb 7	Wi-Fi	
Settings		
	Wi-Fi	
	 Mockingbird 5GHz 	
Apple ID, iCloud, iTunes & App Store	CHOOSE A NETWORK	
	Mockingbird	₽ ≎ (j
Airplane Mode	NETGEAR38	₽ \$ (j)
Wi-Fi Mockingbird 5GHz	NETGEAR38-5G	€ 奈 (j
Bluetooth On	NETGEAR58	≜ ≈ (j)
Net/Gentions	NETGEAR58-5G	≜ ≈ (j
Notifications	NETGEAR96-5G	€ ╤ (j)
Sounds	PS4-173A3DC23121	a \$ (j)
C Do Not Disturb	Other	
Screen Time		
	Ask to Join Networks	0
General	Known networks will be joined automatically. If no known networks a	re available, you will have to
Control Center	manually select a network.	
Display & Brightness		

Turn on iPad Mobile Data via the settings app. To turn on Mobile Data, go to the settings app, select Mobile Data from the list on the left-hand side of the screen, then turn on the top button (make sure it is green, shown below by red circle).

10:00			
	Mobile Data		
Settings			
Alan Janas	Mobile Data		
AJ Alan Jones Apple ID, iCloud, Media &	Mobile Data Options Roaming Off >		
	Personal Hotspot Off >		
Examplane Mode	Turn off mobile data to restrict all data to Wi-Fi, including email, web browsing and push notifications.		
🛜 Wi-Fi Off	DATA PLANS		
Bluetooth Off	SIM Card		
(1) Mobile Data	Add a New Plan		
Personal Hotspot Off	Apple may use your location and device information to show data plans available in your area.		



Leecare: How To Card



If you are not connected to the PACCorp Wi-Fi, you will be asked to log in to citrix as below.

Please log on	Ral		215	
User name:				
Password:				
Passcode:				
		Set of Mar at	1	
		Submit		

- The credentials you need to log in will be found in two places.
- The username and password are found stickered on the back of the iPad you are using (they are different for each device). For example:
 - Username: (the first part of the email address) Allowah.PACCorp(no.) you do not need to include
 @allowah.org.au e.g Allowah.PACCorp1 or AllowahPACCorp2 etc.
 - \circ Password: (the password will be the same as the one on the sticker)
 - Passcode: you will need to get off the Nurse iPhone.
 - Open the app called Authenticator and select the correct account (this will match the username e.g Allowah.PACCorp3 etc.). Then enter the passcode shown to you. This passcode will renew every 30 seconds for security reasons.



Microsoft Authenticator

Platinum5

You will then be able to log in to Leecare as normal.