

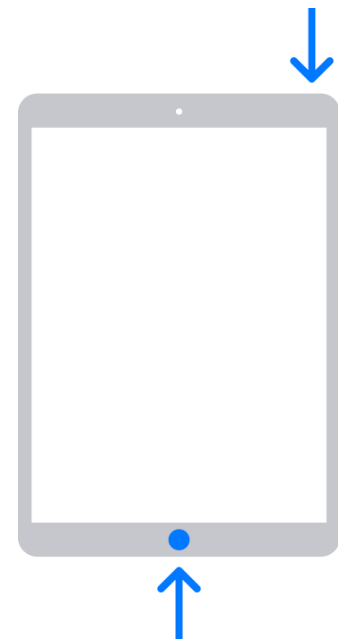
Restarting an iPad

Sometimes, the easiest way to resolve an issue you may be experiencing with an iPad is to restart the device. Follow the steps below to complete this action.

Restarting an older model iPad

This method should be used for the iPad with the blue case (2020 8th Generation).

- ❖ Press and hold the home button and the top button until the power off slider appears.
- ❖ Drag the slider, then wait 30 seconds for your device to turn off.
- ❖ To turn your device back on, press and hold the top button until you see the Apple logo.



Restarting a newer model iPad

This method should be used for the iPad with the orange, green, black, purple or red case (iPad Air 4 2020).

- ❖ Press and hold the volume button and the top button until the power off slider appears.
- ❖ Drag the slider, then wait 30 seconds for your device to turn off.
- ❖ To turn your device back on, press and hold the top button until you see the Apple logo.

